

## Refunds/Cancellations

First, if you are considering a refund, you either have made or intend to make a purchase. For that I owe you a huge "Thank You". Your faith in me means a great deal and it is my intent that you are 100% satisfied and confident in your purchase. That said, things happen and for that reason I give you the following to consider.

- All refunds are processed to the original payment method and may take 5-7 business days.
- You may cancel your order at any time before the designated start date of your program or service and receive a full refund.
- Program cancellations made within the first week, following the start date, offer a 50% refund.
- Program cancellations made after the first week, following the start date, will not be refunded.
- Service cancellations made after receipt of service will not be refunded.

If you have any questions concerning the return policy, please contact us at [april@fyos.live](mailto:april@fyos.live).